

**TO: The New Owners of A New Aacer Prefinished Wood Floor**

By observing a few precautions and setting up a regular cleaning routine and maintenance program, you can expect years of beauty from your floor. The following are examples of the reasonable and necessary maintenance you should perform:

**General Care –**

**Humidity and Ventilation**

Humidity and ventilation are critical considerations for your new wood floor. 35-55% relative humidity is normally required for a long trouble-free life. If humidity rises to over 55%, opening interior doors and windows and activating the ventilating systems should initiate prompt air circulation. However, do not draw warm, moist air in from outdoors, as excessive humidity will cause wood to expand. Summer months are especially critical. If less than 35% humidity level persists, use humidification to prevent excessive dryness and possible wood shrinkage.

**Daily and Regular Care –**

**Sweeping**

Sweep or vacuum regularly since built-up grit can damage the surface of the wood. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. **DO NOT USE A VACUUM WITH A BEATER BAR HEAD.**

**Spills**

Remove spills promptly using a soft cloth and recommended cleaning products

**Cleaning**

Never wet-mop, damp-mop or flood your floor with water or other products. This can severely damage the flooring and will void the warranty. The use of the **Dry Swiffer®** Sweeper by Procter & Gamble or another similar product is highly recommended. Do not use hardwood floor cleaning machines.

**Cleaning Products**

The use of approved maintenance and floor-care products, including but not limited to Bona X Swedish Formula Hardwood Flooring Cleaner and Basic Coating Squeaky Hardwood Floor Cleaner, are highly recommended.

**IMPORTANT:** Do not use oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, tung oil, silicon or ammonia, since the warranty does not cover damage caused by non-recommended products. Use of these and other such products will harm the long-term performance of your floor and may also affect its recoat ability.

**Steps to Help Avoid Unwanted Marks in the Finish**

Keep pets' nails trimmed and paws clean and free of dirt, gravel, grease, oil and stains.

Place protective pads beneath furniture legs and feet to reduce scratches and dents.

Use a dolly and protective sheets of plywood when moving heavy objects, furniture or appliances.

Make certain furniture casters are clean and operate properly (a minimum 1" width is recommended).

Remove shoes with spiked or damaged heels before walking on the floor.

Exposure to the sun and its UV Rays accelerates the oxidation and aging of wood and fabrics. This causes the stain and/or wood to fade and/or to change color. We recommend that you rearrange rugs and furniture periodically so the floor ages evenly. The warranty does not cover damage from the sun and its UV Rays.

Use area rugs in high traffic areas and pivot points (e.g. stair landings, room entries, etc.), especially if you have a large family or indoor pets.

Place mats on both sides of doors leading out of the house. These mats will help catch dirt, sand and other materials that may damage your floor.